

RESOURCE GUIDE

For Residents of the Northern Virginia Region Impacted by the Coronavirus



Created by Northern Virginia Family Service
Updated 03/18/2020

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Activities

Cincinnati Zoo Daily Home Safari

"While the Cincinnati Zoo is closed and kids are home from school, let us help make your children's hiatus from school fun and educational. Join us for a Home Safari Facebook Live each weekday at 3pm EDT where we will highlight one of our amazing animals and include an activity you can do from home . . . All videos will be posted to this webpage [see link below] and to our YouTube channel shortly after the Facebook Live ends."

<http://cincinnati-zoo.org/home-safari-resources/>

Circle Time

This website has lots of videos with an expert instructor to help parents bond and learn with their 6 year old child, including: Baby and Me Yoga; Interactive Storytime; Family Cooking; Playing with Colors; Sing Along; and more!

www.circletimefun.com

Georgia Aquarium Webcam

The Georgia Aquarium has webcams for the following: Beluga Whale; California Sea Lion; Ocean Voyager; African Penguin; Jellyfish; Piranhas; Underwater Puffin; and Otters.

<https://www.georgiaaquarium.org/webcam/ocean-voyager/>

Hidden World of National Parks

"This exhibit allows you to take 360-degree tours of some of the most remote and beautiful U.S. National Parks . . . In this video experience, a local ranger will guide you through each park, allowing you to do things like fly over the active volcanoes in Hawaii, snorkel the coral reefs in the Dry Tortugas, or kayak through Alaska's fjords."

<https://artsandculture.withgoogle.com/en-us/>

PBS Kids

"Get daily activities and tips to help kids play and learn at home."

<http://www.pbskids.org>

Sesame Street

The Sesame Street website has free games and videos.

www.sesamestreet.org

Museums-Online Tours and Interactive Learning Opportunities

The British Museum in London

<https://britishmuseum.withgoogle.com/>

The Musée d'Orsay in Paris

<https://artsandculture.google.com/partner/musee-dorsay-paris?hl=en>

National Museum of Modern and Contemporary Art in Korea

<https://artsandculture.google.com/partner/national-museum-of-modern-and-contemporary-art-korea?hl=en>

National Gallery of Art in D.C.

<https://artsandculture.google.com/partner/national-gallery-of-art-washington-dc?hl=en>

Van Gogh Museum in Amsterdam

<https://artsandculture.google.com/partner/van-gogh-museum?hl=en>

Museu de Arte de São Paulo Assis Chateaubriand in Brazil

<https://artsandculture.google.com/partner/masp?hl=en>

Le Gallerie de Uffizi in Italy

<https://artsandculture.google.com/partner/uffizi-gallery?hl=en>

The J. Paul Getty Museum in L.A.

<https://artsandculture.google.com/partner/the-j-paul-getty-museum?hl=en>

The Rijksmuseum in Amsterdam

https://artsandculture.google.com/streetview/rijksmuseum/iwH5aYGoPwSf7g?hl=en&sv_lng=4.885283712508563&sv_lat=52.35984312584405&sv_h=311.1699875145569&sv_p=-5.924133903625474&sv_pid=fOVcUXQW2wpRf33iUmxEfg&sv_z=1

The Louvre in Paris

<https://www.louvre.fr/en/visites-en-ligne> (must have Flash Player)

Music-Upcoming Events to Live-Stream

16, 17 & 18 March, 18:45 GMT: Musicians from the Budapest Festival Orchestra perform 'Quarantine Soirées' from the BFO Rehearsal Hall.

bfz.hu

18 March, 12:00 GMT: Pianist Boris Giltburg performs Beethoven Piano Sonata in C minor.

18 March, 19:30 ET: The Met presents Verdi's *Il Trovatore*, conducted by Marco Armiliato, starring Anna Netrebko, Dolora Zajick, Yonghoon Lee, and Dmitri Hvorostovsky (transmitted live on 3 October 2015).

metopera.org

18 March, 19:30 ET: Fleur Barron (mezzo-soprano) and pianist Julius Drake perform Beethoven and Mahler.

92y.org

19 March, 19:30 GMT: London Symphony Orchestra and François-Xavier Roth perform works by Bartók and Stravinsky, with violinist Isabelle Faust.

19 March, 19:30 ET: The Met presents Verdi's *La Traviata*, conducted by Yannick Nézet-Séguin, starring Diana Damrau, Juan Diego Flórez, and Quinn Kelsey (transmitted live on 15 December 2018).

metopera.org

20 March, 18:00 GMT: The Finnish National Opera performs Tchaikovsky's *Eugene Onegin*.
oopperabaletti.fi

20 March, 19:30 ET: The Met presents Donizetti's *La Fille du Régiment*, conducted by Marco Armiliato, starring Natalie Dessay and Juan Diego Flórez (transmitted live on 26 April 2008).

metopera.org

21 March, 18:00 GMT: Orchestra of the J.S. Bach Foundation performs Bach's Cantata BWV 106 'Gottes Zeit ist die allerbeste Zeit'.

bachstiftung.ch

21 March, 19:30 ET: The Met presents Donizetti's *Lucia di Lammermoor*, conducted by Marco Armiliato, starring Anna Netrebko, Piotr Beczala, and Mariusz Kwiecien (transmitted live on 7 February 2009).

metopera.org

22 March, 19:30 GMT: Iestyn Davies (countertenor) and Thomas Dunford perform 'England's Orpheus' at the Wigmore Hall in London.

wigmore-hall.org.uk

22 March, 19:30 ET: The Met presents Tchaikovsky's *Eugene Onegin*, conducted by Valery Gergiev, starring Renée Fleming, Ramón Vargas, and Dmitri Hvorostovsky (transmitted live on 24 February 2007).

metopera.org

4 April, 14:00 GMT: Barbara Hannigan and Gothenburg Symphony Orchestra perform Alban Berg's Violin Concerto with violinist Veronika Eberle.

gso.se

6 April, 19:30 GMT: Leon McCawley (piano) performs Schubert, Schumann, Grieg and Janáček at the Wigmore Hall in London.

wigmore-hall.org.uk

20 April, 19:00 GMT: National Youth Orchestra of Germany & Christoph Altstaedt perform music by Beethoven and Brett Dean.

<http://www.digitalconcerthall.com>

Government Actions-State of Virginia

The State of Virginia has taken the following steps to help those impacted by the Coronavirus:

No waiting for unemployment benefits

Governor Northam has directed the Commissioner of the Virginia Employment Commission to waive the one-week waiting period to ensure workers can receive benefits as soon as possible.

Enhanced eligibility for unemployment

Workers may be eligible to receive unemployment benefits if an employer needs to temporarily slow or cease operations due to COVID-19. If a worker has been issued a notice to self-quarantine by a medical or public health official and is not receiving paid sick or medical leave from their employer, they may be eligible to receive unemployment benefits. In addition, a worker may be eligible for unemployment benefits if they must stay home to care for an ill family member and are not receiving paid family medical leave from their employer.

Fewer restrictions

For individuals receiving unemployment insurance, Governor Northam is directing the Virginia Employment Commission to give affected workers special consideration on deadlines, mandatory re-employment appointments, and work search requirements.

The Office of the Governor is providing a [Frequently Asked Questions guide](#) for workers that have been temporarily laid off or discharged during this public health crisis.

Support for Impacted Employers

Regional workforce teams will be activated to support employers that slow or cease operations. Employers who do slow or cease operations will not be financially penalized for an increase in workers requesting unemployment benefits.

The Governor is authorizing rapid response funding, through the Workforce Innovation and Opportunity Act, for employers eligible to remain open during this emergency. Funds may be used to clean facilities and support emergency needs.

Governor Northam is directing all employers to follow [U.S. Department of Labor guidance on workplace safety](#).

Department of Motor Vehicle Office Closures

- Virginia's 75 DMV offices, as well as mobile units, will close to the public.
- Online services will remain available, and anyone needing to renew a license or vehicle registration is encouraged to do so online.
- For those who cannot renew online, or whose license or registration expires before May 15, DMV will grant a 60-day extension.

Courts

Governor Northam requested and the Supreme Court of Virginia [granted a judicial emergency](#) in response to COVID-19. From Monday, March 16 through Monday, April 6, non-essential, nonemergency court proceedings in all district and circuit courts are suspended absent a specific exemption.

This includes a prohibition on new eviction cases for tenants who are unable to pay rent as a result of COVID-19.

All non-exempted court deadlines are tolled and extended for a period of 21 days.

Utilities

The State Corporation Commission (SCC) issued an [order](#) directing utilities it regulates, such as electric, natural gas, and water companies in Virginia, **to suspend service disconnections for 60 days to provide immediate relief for any customer, residential and business, who may be financially impacted by the COVID-19 outbreak.**

For a comprehensive list of actions Governor Northam has announced to combat COVID-19 in Virginia, visit virginia.gov/coronavirus.

Government Actions-Federal

The Federal Government is currently in talks on how to best support workers and others impacted by the economic fall-out of the corona virus. This section will be updated daily as information becomes available.



Frequently asked questions from workers regarding covid-19

On March 12, 2020, Governor Northam declared a State of Emergency in the Commonwealth due to the state-wide spread of COVID-19. Many workers are asking for guidance on how to navigate this public health crisis as they work to keep their families both healthy and financially stable. Below are answers to some of the most frequently asked questions received from workers.

Please check with your human resource officer for employer-specific policies on sick and medical leave. This document is not designed to give legal advice on individual situations.

Because of COVID-19, my employer has temporarily closed, and I do not have paid leave or will not receive a paycheck. What can I do?

You may file a claim for Unemployment Insurance (UI) benefits with the Virginia Employment Commission (VEC). To receive benefits, you must meet certain minimum requirements, including having sufficient past earnings and an immigration status that allows you to work.

If VEC approves your claim, you will receive a weekly benefit payment that is dependent on your past earnings. The maximum benefit amount is \$378 for up to 26 weeks.

For more information about Unemployment Insurance benefits and to file a claim, please visit <http://www.vec.virginia.gov/node/11699>.

I have been quarantined by a health official and cannot go to work. What can I do?

First talk to your supervisor about telework options or if you have paid sick or medical leave. If you have to take unpaid time off, you may qualify for Unemployment Insurance benefits with the Virginia Employment Commission (VEC). For more information about Unemployment Insurance benefits and to file a claim, please visit <http://www.vec.virginia.gov/node/11699>.

My employer has cut my hours back due to the coronavirus. What can I do?

If your weekly earnings fall below what would be your weekly unemployment insurance benefit, you may file a claim for partial Unemployment Insurance (UI) benefits with the Virginia Employment Commission (VEC). For more information about Unemployment Insurance benefits and to file a claim, please visit <http://www.vec.virginia.gov/node/11699>.

A close family member of mine has coronavirus, and I will stay home from work to take care of them. What can I do to receive income while I'm not working?

You may file a claim for Unemployment Insurance (UI) benefits with the Virginia Employment Commission (VEC). To receive benefits you need to meet certain minimum requirements, including having sufficient past earnings and an immigration status that allows you to work.

If VEC approves your claim, you will receive a weekly compensation depending on your past earnings.

For more information about Unemployment Insurance benefits and to file a claim, please visit <http://www.vec.virginia.gov/node/11699>.

Can I lose my job if I miss work because I'm sick with coronavirus?

If your employer is covered under the Family Medical Leave Act (FMLA), they may be required to provide you with up to 12 weeks unpaid leave. Leave from FMLA is awarded to individuals with a "serious" condition that is defined in the law as requiring inpatient care or three days continued treatment from a health care provider. The coronavirus does not necessarily present a "serious" condition, and the US Department of Labor has not issued guidance on this. Please check back here for updated information.

I caught coronavirus from my work. Can I file a workers' compensation claim?

Please contact your human resources director for more information about your employer's policies. Workers' compensation claims are evaluated according to the condition and specific circumstance

If I have coronavirus, what can my employer tell others about my condition?

All medical information on an employee is confidential and cannot be shared with other employees. For the safety of the workplace, an employer may disclose this information to a health authority.

The Health Insurance Portability and Accountability Act provides protections concerning disclosure of medical information. Information concerning disclosure of medical conditions can be obtained at (800) 368-1019.

Can my employer ask me if I have a health condition such as a weak immune system or existing condition that would be affected by coronavirus?

No. Your employer cannot ask you questions that might disclose a disability.

Can I lose my job if I have to stay home to care for a family member that is seriously ill with coronavirus?

If you meet certain requirements, your employer must provide you with up to 12 weeks of job-protected time off to care for a parent, spouse, domestic partner, minor child, or adult dependent child with a serious health condition.

These requirements include:

- Your employer has at least 50 employees within 75 miles of your worksite;
- You have worked with the employer for at least a year; and
- You worked at least 1250 hours in the year before you take time off.

The federal government is working on policies to help support sick and medical leave for all individuals affected by the coronavirus. Please check back here for updated information.

The Federal Family Medical Leave Act enforces requirements for paid sick leave. Information and assistance can be obtained at (866) 487 - 9243.

Can my employer not pay me if I am sent home early from work or told not to come in for a scheduled shift?

Yes. A Virginia employer is only required to pay an employee for the work performed.

My child's day care or school is closed because of the coronavirus threat. Can I take time off to care for my child?

First talk to your employer about telework options, flexible schedules, and specific leave policies. Since your child is "healthy", you currently do not qualify for FMLA. The federal government is working on paid sick and medical leave policies, so check back here for updated information. Unemployment benefits might be available for this situation.

My employer closed temporarily and I did not receive my last paycheck. How do I get paid?

To file a nonpayment of wages claim, please visit the Virginia Department of Labor's website at <https://www.doli.virginia.gov/labor-law/payment-of-wage-eng>.

Resources-Arlington County

Arlington Thrive

<https://arlingtonthrive.org/> info@arlingtonthrive.org 703-558-0035

"Arlington Thrive provides same-day, emergency financial assistance to County residents who experience sudden financial crisis such as temporary unemployment or illness." (From website)

This resource is not accepting self-referrals

Arlington County Public Schools (Meals)

Arlington Public Schools (APS) is scheduled to be closed through Monday, April 13. APS will offer free grab-and-go breakfasts and lunches, free to any child ages 2 to 18. The child must be present to get the meals; no parents will be authorized to pick up food without the child. The two pickup locations are Kenmore Middle School and Charles R. Drew Elementary School. Both locations will have tables set up outside of the building from 11 a.m. to 1 p.m. Monday through Friday. For more information, please visit apsva.us.

Dental Assistance

For referrals to the Northern Virginia Dental Clinic call 703-228-5170.

Apply in person at:

Department of Human Services 2100 Washington Blvd. Arlington, VA 22201

This resource is closed until April 6

Arlington Food Assistance Center

2708 S Nelson St, Arlington VA 703-845-8486

Current Clients

AFAC will continue to provide free weekly groceries to Arlingtonians in need. Distributions will continue at our Shirlington headquarters at 2708 South Nelson Street.

Through Saturday March 21, here are the hours of food distribution at Nelson. Monday - Friday: 10 am - 12 noon

Tuesday & Thursday: 7 - 8 pm Saturday: 9 - 11 am

Starting Monday, March 23, AFAC will temporarily change the food distribution hours at Nelson.

Monday - Friday: 9:30 am - 2 pm

Saturday: 9 - 11 am

- There will be no evening distributions, early-bird line, or separate social worker distributions until further notice. These changes are being made to streamline our operations and to keep everyone safe.
- The food distribution centers at Arlington Career Center and Gunston Community Center are closed. Clients who normally shop at these centers may come to the Nelson headquarters during our hours of operation. All other food distribution centers remain open at this time.

New Clients

By providing one-time services and short-term referrals, AFAC is here to help Arlingtonians to save their limited resources during this uncertain time.

Any Arlingtonian may be served one time without a referral. You must provide a photo ID and proof of address (lease or utility bill). After that, **you must get a referral** from the Department of Human Services Community Assistance Bureau.

St Georges Episcopal Church

Emergency Food

915 N Oakland St Arlington, VA 22203

Food pantry open during lunch; visitors asked to practice social distancing

Our Lady Queen of Peace Church

2700 S 19th Street Arlington VA 22204 703-979-5580

mknight@ourladyqueenofpeace.org

Open 10 to 11:30 on Wednesdays

First Presbyterian Church of Arlington

601 N Vermont St Arlington VA 703-527-4766

All activities suspended through March 27

St Charles Catholic Church

3304 Washington Blvd Arlington VA 703-527-5500

Assistance with food, diapers, and other necessities-call phone number above

Cherrydale UMC

3701 Lorcum Ln Arlington VA 703-527-2621

Closed until further notice

Faith Lutheran Church

3313 Arlington Blvd Arlington VA 703-525-9283

*Call 703.594.7514 for help with basic needs

Catholic Charities of the Diocese of Arlington

200 N Glebe Road Arlington VA 703-841-3830

Emergency Assistance is open. Requests for rent and utilities are being handled by phone.

Christ House Thrift Store

Closed until further notice

Christ House Evening Meal

Serving meals-to-go only at our evening meal.

St. Lucy Food Project

Pantries including Christ House in Alexandria, Loaves and Fishes in Front Royal, and the Leesburg Regional Office. Food bags are being distributed to clients. Social distancing is being employed for clients waiting in line.

Mother of Mercy Free Medical Clinic in Manassas

Pregnant patients are still being seen by scheduled appointment. All other patients are being served by secure phone or video conferencing.

Mother of Mercy Free Medical Clinic in Woodbridge

Scheduled to open April 20.

Family Services Mental Health Counseling

Counselors are providing counseling via secure telephone or video conferencing.

Retreat for Seriously Ill

June retreat has been canceled. The next retreat is scheduled for October 2-4, 2020.

St. Martin de Porres Senior Center

Open pending discussions with the City of Alexandria.

Education and Workforce Development

In person classes have been postponed; classes are being scheduled online. Tentative start for online April 14. Recruiting volunteers to teach virtually.

Hogar Immigrant Services

Legal is assisting current clients with active cases through phone. New consultations will be made on a case-by-case basis and prioritized for individuals who have deadlines or timeframes for particular urgent needs. Please call for more information or if you have questions.

Refugees – essential services are safely being provided for refugee families. Clients should call their case manager or employment specialist for assistance over the phone at this time.

Family Reunification Program – is open by phone and videoconferencing

St. Margaret of Cortona Family Transitional Housing

Open for homeless families and homeless pregnant mothers.

Christ House Men's Transitional Housing

Open for homeless men.

Pregnancy and Adoption Program

Most services are being provided online.

Alexandria City, Virginia Resources

ACPS

Alexandria City Public Schools (ACPS) is providing free emergency meals for any child under 18 years old, as well as any family who needs it, including free delivery. ACPS will be closed through spring break, with a tentative return date of Monday, April 13.

Any child between the ages of 2 and 18 can pick up to-go meals at T.C. William High School between 8 a.m. and 1 p.m., and students do not have to be eligible for the free or reduced lunch program. No forms are required either.

Family-meal packs can be ordered online and picked up at the Chinquapin Recreation Center between 8 a.m. and 1 p.m. on Tuesday, March 17. If transportation is not an option, [check the box on the form](#) to request free delivery. For more information, please visit acps.k12.va.us.

Alfred Street Baptist Church

301 S Alfred St

10am - 2pm on Tuesday; except first Tuesday of each month

(703) 683-2222

*Closed for all activities

Christ Church Lazarus Ministry

118 N Washington St

9AM Thursday(s)-Photo ID and proof of city residence needed

703-549-1450

*Pantry open Thursday, 03/19; decision on whether it will remain open to be made week to week

CCDA At Christ House (St Lucy Project)

131 S West Street

9AM-1PM Wednesday(s) and Thursday(s)-Assistance given once per month

703-548-4227

*Requests for financial assistance to be emailed: ea-ch@ccda.net

Grace Episcopal Church

3601 Russell Road

1PM-3PM Monday(s) and Tuesday(s); 630PM-730PM Friday(s)

Assistance given once per month; Photo ID and proof of city residence

703-549-1980

*Food pantry is still open

Meade Memorial Episcopal Church

322 N Alfred St

1130AM-1PM Thursday(s)/Friday(s)

703-549-1334

*Food pantry is still open

Saint Joseph Catholic Church

711 N Columbus St

10AM-12PM Thursdays

703-836-3725

*For financial assistance call 571-312-8408

Catholic Charities-Christ House

131 S West Street Alexandria, VA 22314

703-548-4227 info@ccda.net

Emergency Assistance is open. Requests for rent and utilities are being handled by phone.

- Christ House Thrift Store *Closed until further notice
- Christ House Evening Meal
 - We are serving meals-to-go only at our evening meal.
- St. Lucy Food Project pantries, including Christ House in Alexandria, Loaves and Fishes in Front Royal, and the Leesburg Regional Office. Food bags are being distributed to clients. Social distancing is being employed for clients waiting in line.
- Family Services Mental Health Counseling
 - Counselors are providing counseling via secure telephone or video conferencing.

St. Martin de Porres Senior Center

Open pending discussions with the City of Alexandria.



Emergency Food Access

Last updated 3.18.2020

We are continually updating this list. Please contact Ally Barbaro at Hunger Free Alexandria if you have further information on food access points in Alexandria.

hungerfreealexandria@gmail.com or 703-662-1067 (call or text).

We are currently working on translating this list to spanish, arabic and amharic so please check back soon for those versions.

When attending these food programs please abide by all CDC recommendations: wash your hands frequently, avoid touching your face, cough or sneeze into your elbow, and stay home if you are not feeling well. For more information on COVID-19 please visit the [CDC's website](#) or the [Alexandria Health Department's website](#).

Looking to help Alexandrians in need? Register with Volunteer Alexandria [here](#).

Alexandria City Public Schools

Individual Meals to Go

Any child between the ages of 2 and 18 - whether or not they are eligible for Free or Reduced Price Meals - can pick up a meal to go in a bag. Stop by the Chinguapin Drive side of T.C. Williams High School (door 14) between 8 a.m. and 1 p.m. to pick up a meal-to-go. You do not need to fill out any forms to pick up a meal-to-go.

Family Meal Packs

You can order a family meal pack online and pick it up at the drive through pick-up point outside Chinguapin Recreation Center (Chinguapin Drive side of T.C. Williams High School, door 14) between 8 a.m. and 1 p.m. the following day. If transportation is an issue, please remember to check the box to request meal delivery. [Fill out the form to request a family meal pack.](#)

For more information from ACPS on COVID-19 please visit [their website](#). Please note, all ACPS schools will be **closed as of *March 16, 2020 until further notice*. They are currently planning on being closed until after spring break (April 13, 2020).**

Bag Lunch available at Meade Memorial Church

Monday - Friday

11:30 am - 12:30 pm

322 N Alfred St, Alexandria, VA 22314

Breakfast available at Old Presbyterian Meeting House

Thursday

6 - 7 am

323 S Fairfax St, Alexandria, VA 22314

Meals will be served to-go, outside in the courtyard

Breakfast available at Old Town Community Church

Wednesday

6 - 8 am

212 S Washington St, Alexandria, VA 22314

Meals will be served to-go, outside the front door of the church

Breakfast available at Old Town Community Church

Monday and Friday

6 - 8 am

109 S Washington St, Alexandria, VA 22314

West End Food Pantry (Located at St. James Mission House)

Monday

5 - 6:30 pm

5200 Fillmore Ave, Alexandria, VA 22311

St. Joseph's Catholic Church Food Pantry

Thursday

10 am - 12 pm

711 N Columbus St, Alexandria, VA 22314

CCDA Christ House Food Pantry

Wednesday and Thursday

9 am - 1 pm

131 S. West Street, Alexandria, VA 22314

clients can receive food once per month

CCDA Christ House Evening Meal

Every Day of The Week

Guests may begin to arrive at 4:30 pm to sign in for a meal. The program runs 4:30 - 6pm. 131 S. West Street, Alexandria, VA 22314

meals will be served to go

Christ Church Lazarus Food Pantry

Thursday - PLEASE ARRIVE BEFORE 9 am

****Operating on a week to week basis. They will be open 3.19. Any Thursday after that PLEASE CALL 703 549-1450 and press 305 to get up to date information for our pantry and food resources.****
You MUST bring an ID that proves you are a resident of Alexandria

118 N Washington St, Alexandria, VA 22314

food will be served pre-bagged in the church yard

Pet Food & Supplies Available from Animal Welfare League of Alexandria

Please email community@alexandrianimals.org or call 703-746-4774 to request pet food or supplies.

Pet items will be available for pick up at the AWLA by appointment only.

If transportation is a problem, limited delivery may be available for those in need.

4101 Eisenhower Ave Alexandria VA 22304

Other Helpful Info:

Dominion Energy will not be cutting off power and will reconnect residential customers if their power is cut off.

Comcast Internet

Effective Monday, March 16, 2020, Comcast is offering 2 months free to new Internet Essentials customers in response to recent and anticipated emergency measures associated with the Coronavirus (COVID-19). There are certain rules to qualify, find out more [here](#).

Water

Virginia American Water will be placing a moratorium and discontinuing service shut offs at this time. They will continue to evaluate this moratorium as more information becomes available. Additionally, Virginia American Water will begin the restoration of service to previously shut-off customers. The restoration may take some time, but they are working as quickly and safely as possible. If your service has been turned off, prior to March 12, 2020, they will restart your service. Visit:

<https://amwater.com/vaaw/>

ACPS FACE (Family and Community Engagement) Center Bilingual Parent Information Lines:

- For Spanish: call 571-775-9719 (Monday - Friday, 9 am - 5 pm)
- For Arabic: call 703-927-7095 (Tuesday - Thursday, 9 am - 3:30 pm)
- For Amharic: call 703-927-6866 (Monday - Friday, 9 am - 1 pm)

Fairfax County Community Resources

(Those *starred* also provide emergency food assistance)

Human Services Resource Guide

<https://www.fairfaxcounty.gov/hsrg/>

*Coordinated Services Planning

Connects clients to county and community based services and resources that promote self-sufficiency and enhance well-being. Can provide basic county information as well as link clients to resources for emergency needs including food, shelter, clothing, healthcare, employment, financial assistance and other essential needs (from website)

Multilingual staff available Monday through Friday 8AM-430PM
703-222-0880

Cornerstones

11150 Sunset Hills Road, Suite 210
Reston, VA 20190
571-323-9555

<https://www.cornerstonesva.org/coronavirus-updates-requests/>

Assists families facing eviction and the homeless. Temporary financial assistance for rent, housing relocation and stabilization services and other support is available. Apply for security deposit assistance, money for utility bills, motel or hotel vouchers or moving costs. Legal advocacy, housing search and placement and credit repair is available too.

- **Assistance Services and Pantry Program**
Open Monday – Thursday 8:30 a.m. – 4:30 p.m.
Friday 8:30 a.m. – 1:30 p.m.
Every first Saturday of the month 9:00 a.m. – 1:00 p.m.
- **Embry Rucker Community Shelter and Winter Overflow and Hypothermia programs**
Open 24/7
- **Laurel Learning Center Child Development and Learning Center**
Open 7:00am-6:30pm

Christian Relief Services

Emergency food, maintenance and repair, clothing, personal care items
8301 Richmond Hwy Alexandria, VA 22309
703-317-9086
info@christianrelief.org

*Committee for Helping Others

133 Park St NE Vienna, VA 22183
703-281-7614

cho@cho-va.com

Limited financial assistance, personal care items, emergency food assistance

- **Emergency food assistance services**
By appointment only; call 703-281-7614 then press 1
- **Financial Aid services**
By appointment only; call 703-281-7614 then press 4
- **Clothing Closet**
Closed during COVID-19 outbreak

*Dar Al Hijrah Islamic Center

3159 Row Street Falls Church VA 22044
703-531-2905
daralhijrahss@yahoo.com

*Ecumenical Community Helping Others

7205 Old Keene Mill Road Springfield, VA 22150
703-569-9160;
admin@echo-inc.org

- **Limited services include: Food and Financial support**
Hours: 9:30 – 12:30 M-F; 7:00 – 9:00pm T, Th

*Food for Others

2938 Prosperity Ave. Fairfax, VA 22031
703-207-9173
info@foodforothers.org

- **Emergency food assistance and food distribution**
Hours: 9:30AM-5:00PM
Still providing food assistance, but only allowing 2 clients into building at a time

*FAITH (Foundation for Appropriate and Immediate Temporary Help)

795 Center Street Suite #2 Herndon VA 20170
571-323-2198 ext 101
info@faithus.org
Thrift store and food pantry closed until March 27th, 2020

*Koinonia Foundation Inc

(closed rest of week, they will post updates on website for next week; still taking phone calls)
Limited financial assistance, furniture assistance, emergency food assistance

6037 Franconia Foad Alexandria, VA 22310
703-971-1991
rpetitti@koinoniacares.org
Closed Thursday and Friday (3/19-3/20)
<http://www.koinoniacares.org/>

*Lorton Community Action Center

9518 Richmond Hwy Lorton, VA 22079
703-339-5161

info@lortonaction.org

<https://lortonaction.org/covid-19-update/>

Limited financial assistance, emergency food assistance, navigating resources

- **Thrift Store (Lorton's Attic)**
Closed until further notice
- **Basic needs programs**
Operating as normal; If you are an LCAC client and have specific needs, please reach out to Camille (x 171), Ryan (x110) or Josh (x120), through the main number, 703-339-5161.
- **Fairfax County Public School feeding site**
 - While FCPS schools are closed, children or teens may come to receive snack bags and extra food items between 12pm and 4pm each weekday.
 - More information can be found here: <https://www.fcps.edu/news/fcps-provide-emergency-breakfast-and-lunch-29-sites>
 - Operating as normal; If you are an LCAC client and have specific needs, please reach out to Camille (x 171), Ryan (x110) or Josh (x120), through the main number, 703-339-5161.

Churches (may be able to provide limited emergency assistance)-Fairfax County

Lamb Center

3160 Campbell Dr. Fairfax, VA 22031

703-691-3178

Operating as usual with slight changes (only allowing up to 5 individuals into building at a time)

Hours: M-F 8am-3pm; Sat 8am-12:30pm; Sun (closed)

***Share INC- McLean Baptist Church**

1367 Chain Bridge Road McLean VA 22101

703-229-1414

Providing Grab-n-Go boxes during normal Share hours

- Boxes have basic canned items, pasta, rice, beans, bread, soap and paper goods if available.
- Hours are 9:30a to 12:00p on Wednesday and Saturday.
- Please bring ID showing residency in 22101, 22102, 22066, and portions of 22043.

***United Community Ministries**

7511 Fordson Road Alexandria, VA 22306

703-768-7106

info@ucmagency.org

Hours: M/F 9A-5PM; T/TH 9AM-5:30PM; Closed daily from 12pm-1pm for lunch

- **Early Learning Center**
Closed until April 10th
- **Creekside Community Center and Sacramento Neighborhood Center**
All programming suspended until further notice
- **Progreso Literacy and Citizenship Center**

ESL and Citizenship Classes at the Progreso Literacy and Citizenship Center are suspended until further notice.

- **The United Community Food Pantry**

- Operating under regular schedule. Clients will be provided with pre-bagged food. Due to safety precautions, choice selection will not be available at this time. The Food Pantry hours are:
- M/F – 9am-12pm; T/TH—1pm-5:30pm; W—8am-12pm
- The Monthly Fresh Produce Distribution is suspended until further notice

***Western Fairfax Christian Ministries**

4511 Daily Drive Suite 3 Chantilly, VA 20151

703-988-9656

lfurr@wfcmv.org

- **Food Assistance and Financial Assistance**

Call to make an appointment

***Centreville United Methodist Church**

6400 Old Centreville Road Centreville VA 20121

703-830-2684

Receptionist@centreville-umc.org

- **Food and Clothing Assistance**

- ONLY distributing food at this time
- Food Distribution takes place 2nd Saturday of each month (next distribution will take place April 11th)
- Arrive by at 7:00AM; Distribution starts at 7:30AM and ends at 9:30A

Fairfax County Public Schools (Meals)

Fairfax County Public Schools is offering free meal pickup at 18 locations. Breakfast will be available from 8 to 10:30 a.m., and lunch will be from 10:30 a.m. to 2 p.m. Meals will be free for all students. Adult lunches are available for purchase for \$2.

FCPS plans to reassess the situation by Friday, March 27. For a list of pickup locations and more information, please visit fcps.edu.

Falls Church City Public Schools (Meals)

Falls Church City Public Schools is providing a two-week supply of nonperishable food upon the two-week school closure for all families enrolled in the free and reduced school lunch program. The distribution event will take place at Thomas Jefferson Elementary, and delivery will be available if requested. Families are encouraged to reach out to their designated social workers. For more information, please visit fccps.org.

Food Distribution-Searchable Map

<https://fairfaxcountyemergency.wpcomstaging.com/2020/03/18/find-food-resources-in-fairfax-county-during-covid-19-emergency/>

Resources-Loudon County

Loudoun County Public Schools (Meals)

Loudoun County Public Schools (LCPS) will be closed through Friday, March 27. The system's nutrition service will expand and extend free meals to local children, Monday to Friday through the duration of the county-wide closures. School-based meal service will be provided from 8 a.m. to 1 p.m., and students will be allowed two meals per day (breakfast and lunch) and will be permitted to pick up both meals simultaneously if desired.

LCPS is also looking to reach students that rely heavily on school for nutrition support by using a school bus fleet to deliver meals to more accessible locations, such as community centers and churches, starting on March 16. For more information, please visit lcps.org.

Loudoun County Department of Family Services

Coordinates distribution of benefits depending on individual and family needs

Leesburg Location: Shenandoah Building

102 Heritage Way NE, Suite 103 Leesburg, VA 20176

Phone: 703-777-0353

Hours: Monday- Friday, 8:30 a.m.- 5 p.m.

Sterling Location: Eastern Family Services Center

21641 Ridgetop Circle Sterling, VA 20166

Phone: 703-777-0555

Hours: Monday- Friday, 8:30 a.m.- 5 p.m.

***Offices closed until further notice. Call 703-777-0353 or 703-777-0420 for assistance.**

Community Support Program

The Community Support Program is a locally funded program that offers Loudoun County residents short-term case management and supportive assistance, including:

- Financial Assistance to Help Pay for Prescriptions
- Food (grocery cards)
- Rental Assistance
- Transportation Assistance (bus tokens, gas cards)
- Utility Assistance

This program also serves as the liaison to many other community resources, such as the Lions' Club Vision Program and the faith community.

Assistance / Applications

To receive assistance, Loudoun County residents need to meet certain criteria, such as income guidelines, the nature of the emergency, and availability of resources. You will be asked to show verification of income, job status, and other documentation as requested.

Please call the Department of Family Services at 703-771-5851.

***Offices closed until further notice. Call 703-777-0353 or 703-777-0420 for assistance.**

Loudoun Hunger Relief

Drop-in Food Distribution Hours
10 AM – 12:45 PM: Wed, Fri & Sat

Or by appointment:

Tuesday 8:30am – 11:30am

Tuesday & Thursday 5:45pm – 7:15pm

Just call (703) 777-5911

***Open until further notice**

Volunteers of America Chesapeake, Inc.

This is also a Homeless Services Center. Emergency food boxes, meals, and other aid can be provided to people of all backgrounds, including the homeless. They also arrange for Christmas meals to the homeless and people in poverty.

19520 Meadowview Ct. Leesburg, Virginia 20175

(571)258-3033

***Not currently providing services such as food boxes; will give a bagged lunch to those at the drop-in center**

Crossroads Methodist Church - Grace Ministry Food & Clothing

A clothing closet, thrift store, and food bank are on site. Call for fruits, vegetables, rice, bread, and other free food.

43454 Crossroads Dr. Ashburn, VA 20147

(703)729-5100. Call for hours of the center.

***Closed until March 22**

Trinity Episcopal Church

Volunteers and others from the church provide meals and guidance, regardless of religion.

Upperville, VA 20185

540-592-3343

***Closed until further notice**

Loudoun County Salvation Army

Residents of any age, income, or background who need financial assistance may contact the Salvation Army of Loudoun County for help and advice. The non-profit distributes assistance for a number of basic needs. While food and meals are offered, programs also offer help for paying utility bills, rent, prescriptions, groceries, clothing, and furniture. There are also Christmas toys for kids and holiday meals.

10 Cardinal Park Drive, S.E., Leesburg

703-771-3371

***Cancelled until further notice**

Loudoun County Catholic Charities

They offer a Meals on Wheels service for seniors. Other programs include free baby formula, canned soup, groceries, and more. Or get help in applying for SNAP food stamps, or use the thrift store for school supplies and toys.

316 E Market St. Leesburg, VA 20175
703-443-2481

*Open 9:30-2:30 Monday-Thursday

Reston Bible Church

Low income families, children, and others can use the emergency pantry. There is also Thanksgiving and Christmas meals.

45650 Oakbrook Ct. Dulles, VA 20166
703 404-5010

*Currently closed but hopes to re-open the week of March 21; call for up-to-date informaion

Seven Loaves Services, Inc.

15 W Washington Street Middleburg, Virginia 20118-1924
540 687-3489 for hours.

*Currently closed but scheduled to open Monday, March 23

Sterling, Link, Inc.

Emergency food is distributed from this location. Holiday meals, food boxes, case management, and more is provided from the non-profit.

P. O. Box 443 Sterling, Virginia 20167
(703)437-1776

*Requests for food assistance to be left on voicemail at 703-437-1776

Loudoun Free Clinic

Offers pre-qualified adults with free, acute non-emergency medical care. Some of the services offered include treatment of non-emergency, acute, patient education, assistance for chronic health problems, prescription medications, lab work, and referrals to other health providers and hospitals as needed.

224-B Cornwall Street, Leesburg, Virginia 20175.
(703)779-5416 for intake.

* No walk-in patients accepted; you must call for intake. No testing or treatment of coronavirus.